Illinois Department of Public Health Office of Health Care Regulation Central Complaint Registry 525 W. Jefferson St., Ground Floor Springfield, IL 62761

To Whom it may concern,

This is a complaint regarding The Hope Clinic for Women, Ltd. located at 1602 21st St, Granite City, IL, 62040. The Hope Clinic for Women is listed in your department's 2025 directory as a facility licensed by the state of Illinois.

Citizens have witnessed several ambulances arriving at this facility to transport patients in need of emergency care, as well as one patient who, for some reason, was left to walk herself to the ER across the street:

- February 11, 2025 An ambulance was called at approximately 10:39 AM to request emergency transport for a 29-year-old female patient. Public records indicate Hope Clinic staff specifically requested the patient be transported across the Missouri state line to Barnes-Jewish Hospital Emergency Room, despite an ER being located directly across the street from Hope Clinic.
- March 7, 2025 A citizen witnessed a client from Hope Clinic walk herself to the emergency department of Gateway Hospital (across the street) at approximately 10:45 AM.
- March 11, 2025 An ambulance reportedly arrived at 5:10 PM.
- March 22, 2025 An ambulance reportedly arrived at 12:34 PM for a 30-year-old female patient with hemorrhaging. Public records indicate Hope Clinic staff once again specifically requested the patient be transported to Barnes-Jewish Hospital Emergency Room, across the Missouri state line and bypassing a much closer ER just across the street.
- April 9, 2025 An ambulance reportedly arrived at 1:20 PM. Public records confirm a 30 year-old-woman was hemorrhaging and needed emergency medical services. Again, Hope Clinic staff specifically requested the patient be transported to Barnes-Jewish Hospital Emergency Room.

In 2024, my organization, Operation Rescue, received 17 additional reports of medical emergencies related to abortion procedures at this facility. In 2023, we received 30. That is a total of more than 50 women injured by this facility in less than three years.

Regulations for ambulatory centers in Illinois state that a license may be denied, suspended or revoked "when the Director determines that a facility has failed to demonstrate the capacity to safely provide one or more of its services to patients."

Patients do not appear to be undergoing safe procedures at Hope Clinic. There is growing concern among citizens that Hope Clinic's practices and methods are repeatedly endangering women who arrive seeking legitimate healthcare, but leave on a gurney bound for the emergency room.

Hope Clinic for Women cannot seem to avoid injuring abortion patients. We ask the Illinois Department of Health to investigate these five new incidents immediately, and to determine if there is any wrongdoing on the part of Hope Clinic. The women of Illinois, as well as women coming from out of state, deserve to know when a clinic's practices have become a danger to its own patients. And, when that is the case, such a clinic should be shut down.

Thank you,

Sarah Neely