

# Incident Detail Report

Data Source: **Data Warehouse**  
 Incident Status: **Closed**  
 Incident number: **21052703**  
 Case Numbers:  
 Incident Date: **5/21/2021 13:03:05**  
 Report Generated: **5/27/2021 11:23:01**

**Incident Information**

<b>Incident Type:</b> EMS-CHARLIE	<b>Alarm Level:</b> 1
<b>Priority:</b> P2-Emergency	<b>Problem:</b> EMS-Charlie
<b>Determinant:</b> 31C01	<b>Agency:</b> Contra Costa Reg Fire Comm Ctr
<b>Base Response#:</b> 1-086479	<b>Jurisdiction:</b> C_CON Contra Costa Co (Cent)
<b>Confirmation#:</b>	<b>Division:</b> Contra Costa Central
<b>Taken By:</b> Sanchez, Julie	<b>Battalion:</b> Battalion 1
<b>Response Area:</b> Battalion 1	<b>Response Plan:</b> CON2 EMS Charlie
<b>Disposition:</b>	<b>Command Ch:</b> B1/B2
<b>Cancel Reason:</b>	<b>Primary TAC:</b>
<b>Incident Status:</b> Closed	<b>Secondary TAC:</b>
<b>Certification:</b>	<b>Delay Reason (if any):</b>
<b>Longitude:</b> 122069733	<b>Latitude:</b> 37898455

**Incident Location**

<b>Location Name:</b>	<b>County:</b> Contra Costa
<b>Address:</b> 1357 Oakland Blvd	<b>Location Type:</b>
<b>Apartment:</b>	<b>Cross Street:</b> Mt Diablo Blvd/Almond Ave
<b>Building:</b>	<b>Map Reference:</b>
<b>City, State, Zip:</b> Walnut Creek CA WCR	

**Call Receipt**

<b>Caller Name:</b> PLANNED PARENTHOOD SHAS	<b>Call Back Phone:</b> (925) 935-3010
<b>Method Received:</b>	<b>Caller Location:</b> 1357 OAKLAND BLVD
<b>Caller Type:</b>	<b>Caller Location Phone:</b>
<b>Caller Address:</b>	<b>Caller Apartment:</b>
<b>Caller Building:</b>	<b>Caller County:</b>
<b>Caller City, State, Zip:</b>	

**Time Stamps**

Description	Date	Time	User
Phone Pickup	5/21/2021	13:03:05	
1st Key Stroke	5/21/2021	13:03:14	
In Waiting Queue	5/21/2021	13:03:31	
Call Taking Complete	5/21/2021	13:06:29	Sanchez, Julie
1st Unit Assigned	5/21/2021	13:04:02	
1st Unit Enroute	5/21/2021	13:04:15	
1st Unit Arrived	5/21/2021	13:09:46	
Closed	5/21/2021	14:29:02	Snoddy, Robert

**Elapsed Times**

Description	Time
Received to In Queue	00:00:26
Call Taking	00:03:24
In Queue to 1st Assign	00:00:31
Call Received to 1st Assign	00:00:57
Assigned to 1st Enroute	00:00:13
Enroute to 1st Arrived	00:05:31
Incident Duration	01:25:57

**Resources Assigned**

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
M4	Y	13:04:02		13:04:15		13:12:13	14:17:59		14:29:02			
E102	N	13:04:02		13:06:06		13:09:46			13:31:50			
PD	N	13:10:33		13:10:33					14:26:50			

**Personnel Assigned**

Unit	Name
M4	Robinson, Jordan (E25014412); Sullivan, Kellen (E25016473)

**Caution Notes**

No Caution Notes found

**Pre-Scheduled Information**

No Pre-Scheduled Information

**Transports**

Unit	Location/Address	City	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
M4	HOSP John Muir Hospital WC/1601 Ygnacio Valley Rd	Walnut Creek		Priority 1	Code 3	0.0/ -1.0/ -1.0	13:31:58	13:37:32	14:29:02

**Transport Legs**

No Transports Information

**Comments**

Date	Time	User	Type	Conf.	Comments
5/21/2021	13:03:05	SYS	Response		[3] PD: WALNUT CREEK PD
5/21/2021	13:03:05	SYS	Response		[2] FD: CONTRA COSTA FIRE - CENT
5/21/2021	13:03:05	SYS	Response		[1] EMS: CONTRA COSTA FIRE - CENT
5/21/2021	13:03:39	JS	Response		[4] [Notification] [Contra Costa Reg Fire Comm Ctr]-Problem changed from *EMS-Pend ProQA to EMS - Medical Emergency by Contra Costa Reg Fire Comm Ctr
5/21/2021	13:03:58	JS	Response		[5] non responsive 21 female narcam given 2 doses
5/21/2021	13:04:15	JS	Response		[6] [ProQA: Case Entry Complete] 21-year-old, Female, Conscious, Breathing. Chief Complaint: 31. CCText: Unconscious / Fainting (Near)
5/21/2021	13:05:04	JS	Response		[7] [ProQA Dispatch] Dispatch Level: 31C01 (Alert with abnormal breathing) Response Text: Charlie.
5/21/2021	13:05:04	JS	Response		[8] [ProQA: Key Questions] 1. Breathing not completely nl. 2. Completely alert. 3. Changing color. 4. Pale color change. 5. No hx heart probs. 6. Unk if abdo pain.
5/21/2021	13:06:06	ZTN	Response		[9] Auto Alert: Model 26 failure at Station: S2
5/21/2021	13:09:46	ZTN	Response		[10] Auto Alert: Model 26 failure at Station: S2
5/21/2021	13:10:33	JS	Response		[11] Backed up e102 with PD
5/21/2021	13:31:50	ZTN	Response		[12] Auto Alert: Model 26 failure at Station: S2
5/21/2021	13:32:19	RS	Response		[13] M4 Delayed - Code 3 Return

**Address Changes**

No Address Changes

**Priority Changes**

Date	Time	Changed from Priority	Reason	User
5/21/2021	13:03:39	P7-Pending ProQA	Change in Condition	JS

**Alarm Level Changes**

Date	Time	User	Change to Alarm
5/21/2021	13:04:02	BA	1

**Activity Log**

Date	Time	Radio	Activity	Location	Log Entry	User
5/21/2021	13:03:31		ANI/ALI Statistics		INT Insert:May 21 2021 13:03:05 / INT SendNP:May 21 2021 13:03:04 / WS RecvNP:May 21 2021 13:03:04 / WS Process:May 21 2021 13:03:31	JS
5/21/2021	13:03:31		Incident in Waiting Queue			
5/21/2021	13:03:31		Incident in Waiting Queue			
5/21/2021	13:03:31		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
5/21/2021	13:03:39		Incident Priority Change		Incident priority changed from P7-Pending ProQA to P2-Emergency due to Change in Condition	JS
5/21/2021	13:03:39		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
5/21/2021	13:03:41		Incident in Waiting Queue Timer Clear			
5/21/2021	13:03:41		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
5/21/2021	13:03:51		Incident Late			
5/21/2021	13:03:51		Pending Incident Time Warning		Pending Incident Time Warning timer expired	
5/21/2021	13:03:54		Read Comment		Comment for Incident 380 was Marked as Read.	BA
5/21/2021	13:03:54		Read Incident		Incident 380 was Marked as Read.	BA
5/21/2021	13:03:56		Initial Assignment		The following unit(s) is (are) recommended for assignment: M4 (00:07:21),E102 (00:01:09)	BA
5/21/2021	13:04:02	E102	DI	1357 Oakland Blvd	Response Number (1-086480)	BA
5/21/2021	13:04:02	M4	DI	1357 Oakland Blvd	Response Number (1-086479)	BA
5/21/2021	13:04:02		Incident Primary TAC Channel	1357 Oakland Blvd	Primary TAC Channel B1/B2 has been added.	BA
5/21/2021	13:04:02		Recommended Primary TAC Channel	1357 Oakland Blvd	Primary TAC Channel B1/B2 in Group Central Fire recommended for 21052703.	BA
5/21/2021	13:04:02		Incident Timer Clear		Incident Timer Cleared	
5/21/2021	13:04:15	M4	RE	1357 Oakland Blvd	Responding From = CONCORD AVE to SR 242 S\SR 242 S	TC
5/21/2021	13:05:04		ProQA	1357 Oakland Blvd	ProQA determinant sent	JS
5/21/2021	13:05:38		Read Comment		Comment for Incident 380 was Marked as Read.	BA
5/21/2021	13:05:59		UserAction		User clicked Exit/Save	BA
5/21/2021	13:06:06	E102	Station Alert		Model 26 failure at Station: S2	ZTN
5/21/2021	13:06:06	E102	RE	1357 Oakland Blvd	Responding From = Civic Dr\Locust St.	BA
5/21/2021	13:06:23		UserAction		User clicked Exit/Save	VO
5/21/2021	13:06:29		UserAction		User clicked Exit/Save	JS
5/21/2021	13:06:48		Read Comment		Comment for Incident 380 was Marked as Read.	BA
5/21/2021	13:07:12		UserAction		User clicked Exit/Save	BA
5/21/2021	13:08:21		UserAction		User clicked Exit/Save	JM
5/21/2021	13:09:46	E102	OS	1357 Oakland Blvd		TC
5/21/2021	13:09:46	E102	Station Alert		Model 26 failure at Station: S2	ZTN
5/21/2021	13:09:52		UserAction		User clicked Exit/Save	BA
5/21/2021	13:10:33	PD	DI	1357 Oakland Blvd	Response Number: 1-086487;	JS
5/21/2021	13:10:33	PD	RE	1357 Oakland Blvd	Responding From = X_MISCELLANEOUS AGENCY.	JS
5/21/2021	13:10:33	E102	Unit Backed up	Oakland Blvd\Mt Diablo Blvd	Backed up with PD	JS
5/21/2021	13:11:33		UserAction		User clicked Exit/Save	JO
5/21/2021	13:12:13	M4	OS	1357 Oakland Blvd		TC
5/21/2021	13:12:50		UserAction		User clicked Exit/Save	JO
5/21/2021	13:14:06		Read Comment		Comment for Incident 380 was Marked as Read.	BA
5/21/2021	13:14:58		UserAction		User clicked Exit/Save	BA
5/21/2021	13:31:50	E102	OR	1357 Oakland Blvd		TC
5/21/2021	13:31:50	E102	Station Alert		Model 26 failure at Station: S2	ZTN
5/21/2021	13:31:58	M4	EH	HOSP John Muir Hospital WC		RS
5/21/2021	13:37:32	M4	AH	1601 Ygnacio Valley Rd [HOSP John Muir Hospital WC]		TC
5/21/2021	13:37:32	M4	Transport Time		Depart Scene Time: 13:31:58, Arrive Destination Time: 13:37:32	TC
5/21/2021	13:38:29		UserAction		User clicked Exit/Save	JO
5/21/2021	14:02:32		Incident Late		Active incident marked as late	
5/21/2021	14:07:32	M4	Custom Timer		EMS AH 30 Minute Timer-Unit marked as late.	
5/21/2021	14:11:45		UserAction		User clicked Exit/Save	RS
5/21/2021	14:17:59	M4	TOC	1601 Ygnacio Valley Rd [HOSP John Muir Hospital WC]		TC
5/21/2021	14:26:50	PD	OR	1357 Oakland Blvd	Unit Cleared From Incident 21052703	BA
5/21/2021	14:28:01	M4	Incident Late Timer			
5/21/2021	14:28:01	M4	Custom Timer			
5/21/2021	14:29:02	M4	OR	1357 Oakland Blvd	EMS TOC 10 Minute Timer-Unit marked as late.	RS
5/21/2021	14:29:02	M4	Incident Timer Clear	1357 Oakland Blvd	Unit Cleared From Incident 21052703	RS
5/21/2021	14:29:02	M4	Response Closed	1357 Oakland Blvd	Incident Late Timer cleared for 21052703	RS
5/21/2021	14:29:02	M4	Response Closed	1357 Oakland Blvd	Response Disposition:	RS

Edit Log								
Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
5/21/2021	13:03:05	Address	(Blank)	1357 OAKLAND BLVD	New Entry	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:05	Call_Back_Phone		(925) 935-3010	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	Longitude	0	122069733	Entry	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	Latitude	0	37898455	Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	City		Walnut Creek	Entry	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	Address	1357 OAKLAND BLVD	1357 Oakland Blvd	Updated City	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	ResponsePlanType	0	0	Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	Response_Area		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	Battalion		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	Division		Contra Costa Central	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:10	Jurisdiction		C_CON Contra Costa Co (Cent)	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:31	Problem		*EMS-Pend ProQA	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:32	SRA_MTZ		Polygon Lookup	(Response Viewer)	Response_User_Data_Fields	CADCC3	JS
5/21/2021	13:03:32	Map Pg		TB:612B5 CM:N13 1547,513	(Response Viewer)	Response_User_Data_Fields	CADCC3	JS
5/21/2021	13:03:34	ProQaCaseNumber		1836380	(Response Viewer)	Incident	CADCC3	JS
5/21/2021	13:03:39	Certification_Level		Operations Units	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:39	Incident_Type	EMS-CHARLIE	EMS - MEDICAL EMERGENCY	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:39	Priority_Number	7	2	Change in Condition	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:39	Priority_Description	P7-Pending ProQA	P2-Emergency	Change in Condition	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:39	Response_Plan	CON2 EMS Charlie	CON2 EMS Delta	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:39	Problem	*EMS-Pend ProQA	EMS - Medical Emergency	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:03:54	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADCC5	BA
5/21/2021	13:03:54	Read Call	False	True	(Response Viewer)	Response_Master_Incident	CADCC5	BA
5/21/2021	13:05:04	Determinant		31C01	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:04	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:04	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:04	Response_Plan	CON2 EMS Delta	CON2 EMS Charlie	Updated by ProQA	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:04	Incident_Type	EMS - MEDICAL EMERGENCY	EMS-CHARLIE	Updated by ProQA	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:04	Certification_Level	Operations Units		Updated by ProQA	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:04	Problem	EMS - Medical Emergency	EMS-Charlie	Updated by ProQA	Response_Master_Incident	CADCC3	JS

5/21/2021	13:05:04	RespReconfigState	0	1	Response reconfigure needed	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:38	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADCC5	BA
5/21/2021	13:05:40	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADCC3	JS
5/21/2021	13:05:40	ProQATerminationStateCode		C	(Response Viewer)	Incident	CADCC3	JS
5/21/2021	13:06:48	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADCC5	BA
5/21/2021	13:14:06	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADCC5	BA

Custom Time Stamps

No Custom Time Stamps

Custom Data Fields

Description

Map Pg  
SRA\_MTZ

Data

TB:612B5 CM:N13 1547,513

User

JS

Attachments

No Attachment