

Incident Detail Report

Incident Status Closed
Incident Number 21-0018395
Incident Date 3/12/2021 14:35:19

Incident Information

Incident Type:	33C03	Alarm Level:	1
Priority:	P3_Charlie	Problem:	Transfer_Interfacility C 03
Determinant:	33C03T	Agency:	Emergency Fire Rescue
Base Response #:	03122021-0014052	Jurisdiction:	City of Charleston FD_CHFD_Z4
Confirmation #:		Division:	CHFD
Taken By:	Williams, PaTriese D	Battalion:	CHFD
Response Area:	CHFD0041 DIST03 CHARL	Response Plan:	EFR01E
Disposition:	TR_Transport	Command Ch:	_EMS OPS
Cancel Reason:		Primary TAC:	
Incident Status:	Closed	Alternate TAC:	
Certification:		Delay Reason:	
Longitude:	79999172	Latitude:	32797991
MGRS:	17SNS9370729335	UTM:	17S 593708 3629336

Incident Location

Location Name:	PLANNED PARENTHOOD- ASHLEY RIVER RD	County:	CHARLESTON
Address:	1312 Ashley River Rd	Location Type:	Medical
Apartment:		Cross Street:	LANGO AV/ASHLAND DR
Building:		Tow Provider Area:	SPA CPD DIS 428
City, State, Zip:	CHARLESTON, SC 29407	Map Reference:	

Call Receipt

Caller Name:	TIFFANY	Call Back Phone:	843-628-4380
Method Received:		Caller Location:	1312 ASHLEY RIVER RD
Caller Type:		Caller Apt/Bldg:	/
Caller Address:		Caller County:	
Caller City, State, Zip:			

Time Stamps

Description	Date	Time	User
Phone Pickup	3/12/2021	14:35:19	
1st Key Stroke	3/12/2021	14:35:34	
In Pending Queue	3/12/2021	14:36:23	
Call Taking Complete	3/12/2021	14:38:34	Williams, PaTriese D
1st Unit Assigned	3/12/2021	14:36:40	
1st Unit Enroute	3/12/2021	14:36:44	
1st Unit Arrived	3/12/2021	14:44:19	
Incident Under Control			
Time Sent to Other CAD			
Incident Closed	3/12/2021	15:24:26	Davis, Megan Marie

Elapsed Times

Description	Time
Received to In Queue	00:01:04
Call Taking	00:03:15
In Queue To 1st Assign	00:00:17
Call Received to 1st Assign	00:01:21
Assigned to 1st Enroute	00:00:04.0
Enroute to 1st Arrived	00:07:34.9
Incident Duration	00:49:07

ANI/ALI Calls

Time Received	Phone Number	Address	City
3/12/2021 2:35 PM	843-952-7837	1312 ASHLEY RIVER RD	

Units Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
M14	3/12/2021 14:36:40	TR_Transport	3/12/2021 1 14:36:44		3/12/2021 14:44:19			3/12/2021 15:24:26		1	

Personnel Assigned

Unit	Name
M14	Miller, Matthew (EMS115072)
M14	Pursley, Michelle R (EMS111183) - EMS Crew Chief

Pre-Scheduled Information

No Pre-Scheduled Information

Special Equipment

No Special Equipment

Transports

Unit	Location/Address	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
M14	MEDICAL UNIVERSITY HOSPITAL / 171 ASHLEY AV CHARLESTON, SC 29403		NER_Non Emergency	Cat 3	1.0/0.0/99.0	3/12/2021 14:52:05	3/12/2021 15:04:21	3/12/2021 15:24:26

Transport Legs

No Transport Legs

Comments

Date	Time	User	Type	Confidential	Comment
3/12/2021	14:35:19	SYS	Response		[1] VOIP CALL CHA CITY QUERY CALLER FOR LOCATION AND NUMBER
3/12/2021	14:35:19	SYS	Response		[2] additional info STE A OFC
3/12/2021	14:36:03	PDW	Response		[3] PT WONT STOP BLEEDING
3/12/2021	14:36:48	PDW	Response		[4] COME TO SECOND PINK DOOR
3/12/2021	14:37:03	PDW	Response		[5] PROTOCOL 36 NEGATIVE OR UNKNOWN
3/12/2021	14:37:25	PDW	Response		[6] [ProQA: Case Entry Complete] 36-year-old, Female, Conscious, Breathing. Problem Description: PT WONT STOP BLEEDING Chief Complaint: 33, CCText: Transfer/Interfacility
3/12/2021	14:38:18	PDW	Response		[7] [ProQA Dispatch] Dispatch Level: 33C03 (Significant hemorrhage) Suffix: T (Transfer/Interfacility) Response Text: Charlie
3/12/2021	14:38:18	PDW	Response		[8] [ProQA: Key Questions] > This call is a result of an evaluation by a nurse or doctor. > This is a transfer/interfacility case. > She is completely alert (responding appropriately). > She is breathing normally. > She has significant bleeding. > She does not have symptoms of shock. > She is in severe pain. > Special equipment is not necessary. > Additional personnel will not be needed.
3/12/2021	14:38:29	PDW	Response		[9] [ProQA: Key Questions] > The patient does not have any advance directives. > MD/RN names and facility numbers (as applicable) have been obtained outside of ProQA.
3/12/2021	14:44:19	M14	Response		[10] M14 At Scene at 03/12/2021 14:44:19, Latitude: 32.7977933333333, Longitude: -79.9989716666667, Speed= 7.65
3/12/2021	14:52:05	M14	Response		[11] M14 - Transported person gender is Female

Address Changes

No Address Changes

Priority Changes

Date	Time	Changed from Priority	Reason	User
3/12/2021	14:38:18	P4_Bravo 4	Additional Information	Williams, PaTrieese D

Transport Changes

No Transport Changes

Transport Priority Changes

No Transport Priority Changes

Alarm Level Changes

Date	Time	User	Changed to Alarm
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3/12/2021 14:36:40

Schoolfield, Rachel A

Alarm

Activity Log

Date	Time	Unit	Activity	Location	Log Entry	User
3/12/2021	14:35:19		RapidSOS		No location records found	RSOS
3/12/2021	14:36:23		ANI/ALI Statistics		INT Insert:Mar 12 2021 14:35:18 / INT SendNP:Mar 12 2021 14:35:18 / WS RecvNP:Mar 12 2021 14:35:18 / WS Process:Mar 12 2021 14:36:23	PDW
3/12/2021	14:36:23		Incident in Waiting Queue			
3/12/2021	14:36:23		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
3/12/2021	14:36:27		Read Incident		Incident 618 was Marked as Read.	RAS
3/12/2021	14:36:33		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
3/12/2021	14:36:33		Incident in Waiting Queue Timer Clear			
3/12/2021	14:36:35		UserAction		User clicked Initial Assign	RAS
3/12/2021	14:36:36		Initial Assignment		The following unit(s) is (are) recommended for assignment: M14 (00:04:29)	RAS
3/12/2021	14:36:40	M14	Dispatched	1312 Ashley River Rd [PLANNED PARENTHOOD- ASHLEY RIVER RD]	Response Number (03122021-0014052)	RAS
3/12/2021	14:36:44	M14	Responding	1312 Ashley River Rd [PLANNED PARENTHOOD- ASHLEY RIVER RD]	Responding From = SAVANNAH\SAVAGE RD.	5875
3/12/2021	14:37:40	M14	Route Deviation	SAVANNAH\SAVAGE RD	Unit M14 deviated from original driving directions route	5875
3/12/2021	14:38:19	M14	Change Unit Priority		Change Unit Priority from P4_Bravo to P3_Charlie	PDW
3/12/2021	14:38:19		Incident Priority Change		Incident priority changed from P4_Bravo to P3_Charlie due to Additional Information	PDW
3/12/2021	14:38:19		ProQA	1312 Ashley River Rd	ProQA determinant sent	PDW
3/12/2021	14:38:34		UserAction		User clicked Exit/Save	PDW
3/12/2021	14:43:05		UserAction		User clicked Reconfigure	MMD
3/12/2021	14:43:06		Reconfigure Response		The following unit(s) is (are) recommended for assignment: M14 (00:01:12)	MMD
3/12/2021	14:44:19	M14	At Scene	1312 Ashley River Rd [PLANNED		5875

PARENTHOOD- ASHLEY
RIVER RD]

3/12/2021	14:44:44		UserAction		User clicked Exit/Save	MMD
3/12/2021	14:51:31		UserAction		User clicked Exit/Save	RAS
3/12/2021	14:52:05	M14	Depart Scene	171 ASHLEY AV [MEDICAL UNIVERSITY HOSPITAL]	Transport Priority - NER_Non Emergency; Protocol - Cat 3; Female	5875
3/12/2021	14:52:05	M14	Depart Scene	171 ASHLEY AV [MEDICAL UNIVERSITY HOSPITAL]	Odometer - 1.0	5875
3/12/2021	15:04:21	M14	Transport Time	171 ASHLEY AV [MEDICAL UNIVERSITY HOSPITAL]	Depart Scene Time: 03/12/2021 14:52:05, Arrive Destination Time: 03/12/2021 15:04:21	5875
3/12/2021	15:04:21	M14	At Hospital	171 ASHLEY AV [MEDICAL UNIVERSITY HOSPITAL]		5875
3/12/2021	15:24:26	M14	Disposition	PLANNED PARENTHOOD- ASHLEY RIVER RD	TR_Transport	MMD
3/12/2021	15:24:26	M14	Available	1312 Ashley River Rd [PLANNED PARENTHOOD- ASHLEY RIVER RD]	Unit Cleared From Incident 21-0018395	MMD
3/12/2021	15:24:28	M14	Response Closed	PLANNED PARENTHOOD- ASHLEY RIVER RD	Response Disposition: TR_Transport	MMD
3/12/2021	23:48:35		UserAction		User clicked Exit/Save	CAN
3/24/2021	10:28:49		UserAction		User clicked Exit/Save	SDC
3/24/2021	14:10:57		UserAction		User clicked Exit/Save	AHC

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
3/12/2021	14:35:19	Address	(Blank)	1312 ASHLEY RIVER RD	New Entry	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:19	Call_Back_Phone		843-952-7837	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	Longitude	0	79999172	Premise Verified	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	Latitude	0	32797991	Premise Verified	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	City		CHARLESTON	Updated City	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	Address	1312 ASHLEY RIVER RD	1312 ASHLEY RIVER RD	Premise Verified	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	Response_Area		CHPD 428A	(Response Viewer)	Response_Master_Incident	911DSP05	PDW

3/12/2021	14:35:30	Battalion		CityBeat428	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	Division		CHT4	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:35:30	Jurisdiction		City of Charleston PD_CHPD	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:13	Call_Back_Phone	843-952-7837	843-628-4380	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:15	Call_Back_Phone_Ext		6310	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:17	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:17	Response_Area		CHFD0041 DIST03 CHARL	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:17	Battalion		CHFD	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:17	Division		CHFD	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:17	Jurisdiction		City of Charleston FD_CHFD_Z4	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:23	Problem		*Transfer_Interfacility	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:27	Caller_Name	PSSAT,PSSAT	TIFFANY	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:36:27	Read Call	False	True	(Response Viewer)	Response_Master_Incident	911DSP01	RAS
3/12/2021	14:36:34	Command_Channel		_EMS OPS	(Response Viewer)	Response_Master_Incident	911DSP01	RAS
3/12/2021	14:36:54	ProQaCaseNumber		6512618	(Response Viewer)	Incident	911DSP05	PDW
3/12/2021	14:38:18	Priority_Description	P4_Bravo	P3_Charlie	Additional Information	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:38:18	Priority_Number	4	3	Additional Information	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:38:19	Current_UnitRespPriorityDesc	M14: P4_Bravo	P3_Charlie	Additional Information	Response_Vehicles_Assigned	911DSP05	PDW
3/12/2021	14:38:19	Incident_Type	*33_Transfer_Interfacility	33C03	Updated by ProQA	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:38:19	Problem	*Transfer_Interfacility	Transfer_Interfacility C 03	Updated by ProQA	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:38:19	Determinant		33C03T	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:38:19	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:38:19	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	911DSP05	PDW

3/12/2021	14:38:31	CIS_Used	0	null	Viewer) (Response Viewer)	Response_Master_Incident	911DSP05	PDW
3/12/2021	14:38:31	ProQATerminationS tateCode		C	(Response Viewer)	Incident	911DSP05	PDW

Custom Time Stamps

No Custom Time Stamps

Custom Data Fields

No Custom Data Fields

Case Number

No Case Numbers

Attachments

No Attachments

Dispositions

Date	Time	Unit	Disposition	User
3/12/2021	15:24:26		TR_Transport	MMD

Supplemental Person

No Supplemental Persons

Supplemental Property

No Supplemental Property

Supplement Vehicle

No Supplemental Vehicles

Supplemental Weapon

No Supplemental Weapons